

HELP by AMG
(617) 202-8729
ops@helpbyamg.org
80 Cresthill Rd, Brighton, MA 02135
helpbyamg.org



Privacy Policy

Effective Date: 12-01-2024

HELP by AMG is committed to protecting the privacy and security of the individuals and communities we serve. This Privacy Policy outlines how we collect, use, store, and share personal information in connection with our programs, events, services, and website. By engaging with HELP by AMG, you agree to the terms of this policy.

1. Information We Collect

We collect personal information in various ways, including but not limited to:

- **Directly from individuals:** When you sign up for our programs, volunteer, donate, request assistance, register for events, or communicate with us.
- **Automatically through our website:** When you visit our website, certain information (e.g., IP addresses, browser type, device data) may be collected via cookies and analytics tools.
- **From third parties:** We may receive information from partners, collaborators, or publicly available sources relevant to our mission.

The types of information we collect may include:

- Name, email address, phone number, and mailing address
- Demographic details (only when voluntarily provided)
- Payment information for donations or transactions
- Any information you share while engaging with our services

2. How We Use Information

We use collected information to:

- Provide and improve our programs, services, and events
- Communicate with participants, donors, volunteers, and partners
- Process donations and provide tax receipts
- Ensure accessibility and inclusivity in our programming

- Conduct research and impact assessments
- Comply with legal obligations

We do not sell or rent personal information to third parties.

3. How We Share Information

We only share personal information when necessary, including:

- With service providers assisting us with payment processing, technology support, or event management (bound by confidentiality agreements)
- With partner organizations when co-hosting events or programs (only with your consent)
- When required by law, court order, or to protect our rights and safety

4. Data Security & Retention

We implement reasonable security measures to protect personal information from unauthorized access, alteration, or misuse. Data is retained only as long as necessary for operational, legal, and compliance purposes. If you request deletion of your data, we will take reasonable steps to honor your request unless legal obligations prevent us from doing so.

5. Your Rights & Choices

You have the right to:

- Access, correct, or update your personal information
- Opt out of marketing and non-essential communications
- Request the deletion of your personal data, where applicable
- Withdraw consent for data collection, subject to legal or operational restrictions

To exercise these rights, contact us at ops@helpbyamg.org.

6. Third-Party Links & Services

Our website and communications may contain links to external websites. We are not responsible for the privacy practices of third-party sites, and we encourage users to review their policies.

7. Privacy Policy Updates

We may update this policy periodically to reflect changes in our practices or legal requirements. The most recent version will be posted on our website with the effective date.

8. Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us:

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